ANNUAL REPORT 25 - 26

North Manchester
Community Partnership



YEAR IN REVIEW



North Manchester Community Partnership – Winners of the Promoting Equality and Diversity Award, Manchester Be Proud Awards 2025

2025–2026 has been a year of partnership, collaboration and growing confidence for North Manchester Community Partnership. We began the year with new and extended programmes moving quickly into delivery, working alongside trusted partners to create more opportunities and provide practical support for residents across North Manchester.

At the heart of this has been our continued work at Simpson Memorial Hall on Moston Lane. Over the past year the building has continued to come alive, with more community activity, stronger local partnerships and organisations working alongside one another. What we previously described as our ambition to develop a genuine community anchor is increasingly becoming a reality.

Our approach remains simple: we do not need to do everything ourselves. By collaborating, sharing expertise and building on the strengths already within our communities, we can achieve far more together.

"Building on the strengths already within our communities, we can achieve far more together."

IN BRIEF: A YEAR AT A GLANCE



Across North Manchester, we delivered a wide mix of programmes, sessions and events that brought people together, improved wellbeing and helped residents build new skills and confidence.

KEY HIGHLIGHTS

Building Stronger Communities Together (BSCT)
The Building Stronger Communities Together programme began during the early part of the year, bringing local people of different ages and backgrounds together through community-led and intergenerational activities. Working with Beautiful Minds, Malandra Jacks, Glofitness and Art Tree UK, the programme has helped create new connections, reduce isolation and strengthen relationships within the Moston community.

BE Proud Awards : North Manchester Community Partnership – Winners of the Promoting Equality and Diversity Award, Manchester Be Proud Awards 2025

UKSPF Community Grants – Strands 1 & 2 Extended
Both of our WEA/GMCA UKSPF programmes were extended into 2025–2026, allowing us to continue building on the previous year's work. Strand 1 continued our community-based skills and progression activity in partnership with Wai Yin at the Welcome Centre, while Strand 2 – Positive Steps, delivered from Simpson Memorial Hall, enrolled 40 residents against a plan of 34, and all 40 completed — a particularly strong outcome from a £7,500 extension.

IN BRIEF: A YEAR AT A GLANCE

ETB Trailblazer – Welcome Work Scheme
Working in partnership with Wai Yin Society, our new ETB Trailblazer employment programme got underway in July delivering from the Welcome Centre and Simpson Memorial Hall. The programme brought a different approach to employment support, combining dedicated keyworker support with opportunities for people to gain practical experience and move closer to sustainable employment.

Reaching Communities – ACED-IT
Our ACED-IT programme is now firmly established at Simpson Memorial Hall and continued to exceed expectations and strengthen its impact during 2025–2026. Advice and guidance, digital inclusion, employment support, ESOL and community activity remained at its heart, while ACED-IT continued to underpin our wider ambition of developing a strong and accessible community anchor on Moston Lane.

Africa Day 2025
Africa Day returned to Moston, once again bringing hundreds of residents together to celebrate culture, diversity and community. Delivered with local organisations and community partners, the event has become an important part of our annual calendar and a powerful example of communities coming together.

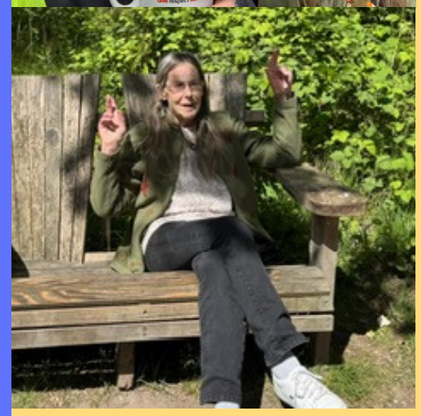
Community Cohesion – Standing Together
Following the Heaton Park Synagogue attack, NMCP worked alongside Manchester City Council, We Stand Together, Rainbow Surprise and Community Futures to launch a focused programme of community cohesion activity in January. The work created safe opportunities for conversation, connection and understanding, reinforcing the importance of trusted community organisations working together when communities are facing tension or uncertainty.

Cost of Living Support – Extended
Our Manchester's Cost of Living funding was extended through to 31 March 2026, enabling us and our partners to continue providing warm spaces, community activities, welfare support and digital help throughout the winter months.

MESSAGE FROM THE CHAIR







This past year has been another important year for NMCP and one in which partnership and collaboration have been at the heart of so much of what we have achieved.

I am particularly proud of the way our staff, volunteers and partners continue to work together. We began the year with several programmes moving quickly into delivery, including Building Stronger Communities Together, our extended UKSPF programmes and, from July, the ETB Trailblazer programme. Alongside our established ACED-IT work, these programmes have enabled us to support local people with employment, skills, digital inclusion, advice and wellbeing, while also creating more opportunities for people to connect with one another.

This year has also brought important recognition for NMCP. Winning the Manchester Be Proud Award for Promoting Equality and Diversity was a wonderful achievement for the whole organisation and reflected values that have always been central to our work.

As Chair, I have seen NMCP continue to grow while remaining grounded in the communities we serve. We are becoming a stronger and more established organisation, but we have not lost the personal approach that matters so much — listening to people, treating everyone with respect and finding practical ways to help.

Towards the end of the year, confirmation of three years of core funding through Manchester City Council gave us greater stability and the opportunity to plan further ahead. For a community charity, that security is incredibly important and gives us a strong foundation on which to build.

To our staff, volunteers, trustees, partners and funders, thank you for your continued commitment and belief in NMCP. Our achievements this year have shown that we are stronger through partnership, and together we will continue building a stronger, more connected North Manchester.

Collette Carroll

KEY ACHIEVEMENTS

2025–2026 has been a year defined by partnership, collaboration and continued progress. While many of the people we support continue to face pressures around the cost of living, employment, digital exclusion and access to services, NMCP has remained focused on providing practical help, trusted advice and opportunities for residents to build skills, confidence and stronger community connections.

This year we generated **over £410,000 in income**, another significant step forward for the charity. This support, from a diverse range of funders, has enabled us to strengthen established programmes, develop new areas of work and, importantly, work more closely with partners and community organisations across North Manchester.

As our delivery has grown, so too has our role in **bringing organisations together, sharing resources and strengthening community-based support**, particularly around Simpson Memorial Hall and Moston Lane

Below is a summary of some of the key areas of delivery and achievement over the last 12 months.

Reaching Communities – ACED-IT (Moston)
Our ACED-IT programme continues to go from strength to strength, playing a central role in transforming Simpson Memorial Hall into a thriving community anchor on Moston Lane.

Throughout the year, we have expanded advice and guidance, digital inclusion, employment support, ESOL and community activities, creating a welcoming space where residents can access practical help, develop new skills and build lasting friendships.



KEY ACHIEVEMENTS

Key highlights include:

- Increased community participation and regular attendance at Simpson Memorial Hall.
- Expanded ESOL and English classes, supporting residents to improve confidence and communication skills.
- Continued digital inclusion, welfare advice and employment support, helping residents overcome everyday barriers.
- Greater collaboration with local organisations, bringing additional activities, services and opportunities into the Hall.
- Strong improvements in participants' confidence, wellbeing and sense of belonging.

Our programme evaluation demonstrated encouraging results, with participants reporting an average 8.4-point improvement in mood and a 8.1-point improvement in confidence. 2025 -2026
Most importantly, Simpson Memorial Hall is increasingly becoming a place residents recognise as their own — somewhere to learn, connect, volunteer and feel part of their community.



KEY ACHIEVEMENTS

UKSPF Community Grants – WEA / GMCA (Strands 1 & 2)
Following the success of our previous delivery, both UKSPF programmes received extensions into 2025–2026, enabling us to continue supporting residents with skills development, confidence building and progression opportunities.

Strand 1 – SELF (Welcome Centre & Outreach)
Working alongside Wai Yin Society and our community partners, we continued delivering accessible learning and personal development opportunities, including English, digital skills, employment preparation, creative activities and wellbeing support. Our flexible, community-based approach helped residents overcome barriers to learning and take positive steps towards further training, volunteering and employment.



Strand 2 – Positive Steps
(Simpson Memorial Hall)
Our Positive Steps programme continued to provide targeted support through practical English, digital inclusion and employment preparation.

A particular highlight was exceeding our participation target, with 40 residents enrolled against a target of 34, and all 40 successfully completing the programme.

This represents an excellent outcome and demonstrates the value of accessible, community-based learning. Together, both strands strengthened our wider employment, and skills offer and progression routes into other NMCP activities.

KEY ACHIEVEMENTS

ETB Trailblazer – Welcome Work Scheme
Working with our main delivery partner, Wai Yin Society, the Economic Activity Trailblazer got under way in July, delivering from the Welcome Centre and Simpson Memorial Hall. It was built for people furthest from the labour market, with two dedicated keyworkers, support shaped around each person's own situation, and paid work experience through our Welcome Work placements. Alongside that, people could join ESOL and digital sessions, a women's group, Breathworks wellbeing courses, Talking Circles, culture kitchen, arts, calligraphy and gardening.

By the end of year one, 91 people had engaged with the programme against a target of 66, and 16 took part in eight-week Welcome Work placements, as planned. Nine of those 16 have since moved into work, some through the programme and others through the confidence and support they gained along the way, and four carried on volunteering. The Talking Circles sessions also proved so popular that a waiting list for year two had already built up.
As the year closed, we were in discussions about a second-year extension.





KEY ACHIEVEMENTS

Building Stronger Communities Together (BSCT)
Funded through Manchester City Council's Building Stronger Communities Together grants, BSCT ran at Simpson Memorial Hall from April to September 2025, with a weekly mix of healthy senior coffee mornings, cultural cooking, art, yoga, sewing and youth sessions. Delivered with Beautiful Minds, Malandra Jacks, Glofitness and Art Tree UK, it put older and younger neighbours, and people from African, South Asian, Eastern European and Middle Eastern backgrounds, in the same room, often around food.

In all, 372 people took part, from 16 to over 90, with around two-thirds of them women. Residents helped shape it from the start, planning coffee mornings, choosing cooking themes and steering the youth dialogues. Men picked up needles in the sewing sessions and women led conversations in the dialogue groups. People who had never met began saying hello in the street. Older residents told us they felt "part of something again", and younger people took real pride in contributing. Footfall at the Hall rose sharply, with residents calling in outside session times and describing it as "their space". Around 90% of participants reported a stronger sense of belonging.







KEY ACHIEVEMENTS

Africa Day 2025
Africa Day returned to Moston, bringing over 700 residents together for a day of culture, music and unity. Delivered with Equal Education Chances, Ceebee Gold Foundation, Across Ummah, The Beautiful Minds, Glofitness, MCC Neighbourhood Team, Winning Hearts & minds, No 93, to name a few, it has become an important part of our annual calendar. Young people from the Malandra Jacks youth group filmed and took photos on the day and got a real sense of how rich and diverse their neighbourhood is.











KEY ACHIEVEMENTS

Community Cohesion – Standing Together
In January and February, following the Heaton Park Synagogue attack, we worked with Manchester City Council, We Stand Together, Rainbow Surprise and Community Futures to bring people together, through training and community dialogues



Our Manchester – Cost of Living Support
Throughout the year, with the continued support from OUR MANCHESTER, this enabled us to coordinate warm hub sessions, community & social activities and welfare and digital drop-in support across North Manchester.
These sessions provided:

- A warm and safe space
- Food and refreshments
- Friendly conversation and social connection
- Access to advice and digital help
- A range of small group activities

For many residents, these spaces have been a vital lifeline during difficult financial times.
Picture if we have one cost of living flyer for Simpson be good

Awards and Recognition
In May 2025, NMCP won the Promoting Equality and Diversity Award at the Manchester Be Proud Awards held at the Hilton Hotel. In October, the team, and John personally, also won Global Champion awards for Diversity and Inclusion.

1,821
residents supported with Universal Credit claims and journal management

801
residents accessed digital device training, online learning, digital upskilling, or received a gifted device/SIM card

IMPACT

This year, our team supported **5,471 residents,** many of whom accessed more than one type of help across our different services. The scale and variety of support delivered shows just how vital accessible, community-based organisations like NMCP are to the people of North Manchester.
Through ongoing monitoring, feedback forms, and conversations with participants, we have strong evidence that our work is helping people make meaningful changes in their lives.

1,262
residents received help with council tax, housing issues, HMRC queries, utility bills or other essential household matters

722
residents accessed employment support including CVs, job search and applications

2,020
residents supported with online visas, Fee Waivers, British Citizenship, travel documents, and EU Settlement Scheme applications

Across our centres, the social aspect of attending NMCP sessions remains hugely important. Many residents report forming friendships, feeling less isolated, and enjoying being part of a welcoming, diverse community.

PARTICIPANT FEEDBACK & OUTCOMES

87% +

POSITIVE PARTICIPANT FEEDBACK
REPORTED IMPROVEMENTS ACROSS SIX KEY AREAS

EMPLOYMENT **DIGITAL** **WELLBEING**

SOCIAL CONNECTION **MENTAL HEALTH** **CONFIDENCE**

85%+

Better understanding of different backgrounds

85%+

Greater respect for others

LESS THAN 3%
Expressed negative views about people from different ethnic backgrounds.

These findings demonstrate the power of shared spaces, multicultural connection and our commitment to inclusion.

PARTICIPANT FEEDBACK & OUTCOMES

SKILLS, TRAINING & PERSONAL PROGRESSION

Alongside immediate support, we also helped **711 residents** take steps towards learning, employment or improved wellbeing through a range of courses and activities:

ACCREDITED AND ONLINE TRAINING



EDUCATION & ESOL

142
residents attended face-to-face ESOL classes

18
residents referred into MAES or Manchester, Salford, or Bury Colleges

WELLBEING & COMMUNITY ACTIVITIES

142
residents attended wellbeing, exercise, arts & crafts or coffee morning sessions

18
attended Cohesion/Events

PARTICIPANT FEEDBACK & OUTCOMES

PROGRESSION INTO VOLUNTEERING & EMPLOYMENT

11

supported into volunteering roles (including support with application forms)

47

progressed into part-time work

42

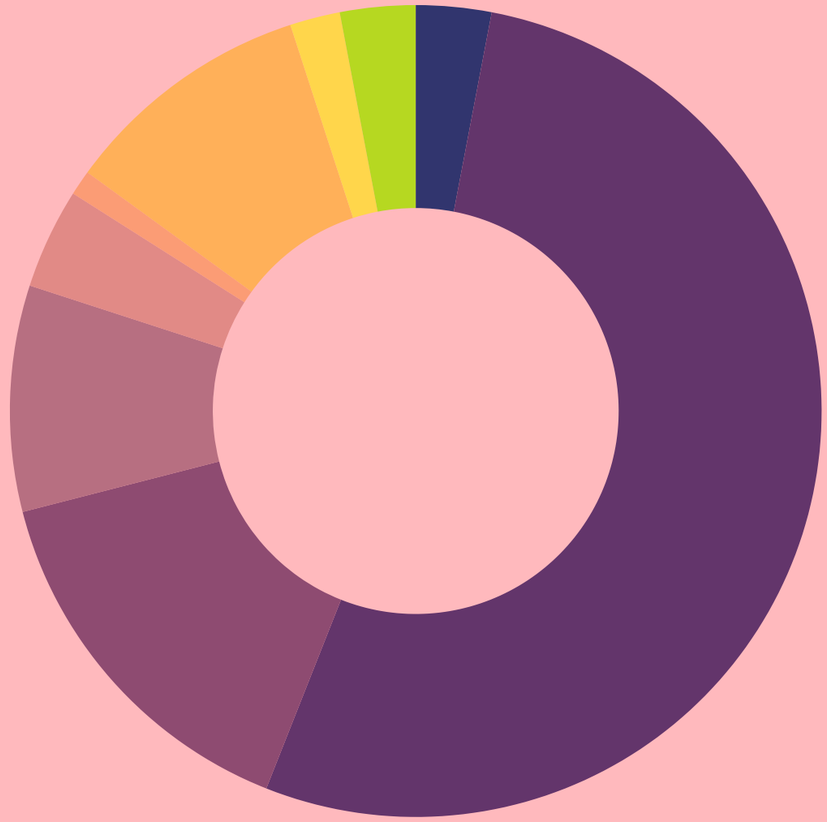
progressed into full-time or zero-hours roles

39

supported to start self-employment (including UTR registration and self-assessment guidance)

These successes highlight both the breadth and depth of support NMCP offers — from crisis help to long-term progression pathways.

PARTICIPANT FEEDBACK & OUTCOMES



Black British 3%	***Black African 53%***	***Pakistani/Afghani 15%***
Other Asian Background 9%	***British Asian 4%***	***Indian 1%***
White British 10%	***Other White (EU) 2%***	***Other 3%***

This diversity strengthens our work and reinforces the importance of culturally competent, inclusive and accessible community services.

4 Income from charitable activities

	Unrestricted 2026 £	Restricted 2026 £	Total Funds 2026 £	Total Funds 2025 £
We Love Manchester - Africa Day	-	3,500	3,500	3,800
Good Things Foundation - GTF	-	2,535	2,535	15,537
Good Things Foundation - HMRC	-	9,118	9,118	6,838
Manchester City Council - Digital Inclusion	-	-	-	600
HMRC - SAP Ariba	-	3,800	3,800	5,500
Manchester City Council - Specials	-	16,400	16,400	8,311
Manchester City Council - Workclub	-	10,650	10,650	12,753
Manchester City Council - Africa Day	-	8,000	8,000	1,350
Jigsaw Homes	-	500	500	500
Macc - North Manchester Inclusion Partnership	-	-	-	4,000
Our Manchester - North Manchester Inclusion Partnership	-	-	-	20,000
National Lottery Fund Reaching Communities	-	72,952	72,952	72,942
Mcr Active - Small Grants	-	500	500	300
Greater Manchester MH NHS FT - Small Grants	-	-	-	279
Greater Manchester MH NHS FT - Africa Day	-	-	-	1,000
Equans Regeneration - Africa Day	-	1,450	1,450	1,500
Our Manchester - Africa Day	-	-	-	1,500
Our Manchester - Cost of Living	-	13,900	13,900	17,000
Wai Yin	-	2,500	2,500	600
Workers Educational Association	-	58,359	58,359	55,715
We Are Group - Visa and EU	-	74,297	74,297	67,874
NHS Small Grants Fund	-	1,500	1,500	-
National Lottery Fund Reaching Communities - Africa Day	-	1,000	1,000	-
Manchester City Council - BSCT	-	21,385	21,385	-
Jigsaw Homes - Specials	-	500	500	-
Voxpro	-	2,000	2,000	-
Manchester University NHS Trust - NMIP	-	4,750	4,750	-
Manchester Climate Change	-	2,950	2,950	-
Manchester City Council - Trailblazer	-	100,000	100,000	-
We Are Group - We Are Digital	2,977	-	2,977	56,673
Manchester University NHS Trust	250	-	250	-
Fee Income	3,105	-	3,105	-
We Love Manchester - Small Grants	2,000	-	2,000	-
	8,332	412,546	420,878	354,572

North Manchester Community Partnership
Notes to the Financial Statements
For The Year Ended 31 March 2026

Previous reporting period	Unrestricted 2025 £	Restricted 2025 £	Total Funds 2025 £
We Love Manchester - Africa Day	-	3,800	3,800
Good Things Foundation - GTF	-	15,537	15,537
Good Things Foundation - HMRC	-	6,838	6,838
Manchester City Council - Digital Inclusion	-	600	600
HMRC - SAP Ariba	-	5,500	5,500
Manchester City Council - Specials	-	8,311	8,311
Manchester City Council - Workclub	-	12,753	12,753
Manchester City Council - Africa Day	-	1,350	1,350
Jigsaw Homes	-	500	500
Macc - North Manchester Inclusion Partnership	-	4,000	4,000
Our Manchester - North Manchester Inclusion Partnership	-	20,000	20,000
National Lottery Fund Reaching Communities	-	72,942	72,942
Mcr Active - Small Grants	-	300	300
Greater Manchester MH NHS FT - Small Grants	-	279	279
Greater Manchester MH NHS FT - Africa Day	-	1,000	1,000
Equans Regeneration - Africa Day	-	1,500	1,500
Our Manchester - Africa Day	-	1,500	1,500
Our Manchester - Cost of Living	-	17,000	17,000
Wai Yin	-	600	600
Workers Educational Association	-	55,715	55,715
We Are Group - Visa and EU	-	67,874	67,874
We Are Group - We Are Digital	56,673	-	56,673
	56,673	297,899	354,572

5 Net income

	2026 £	2025 £
Net income is stated after charging:		
Depreciation - owned assets	658	2,855
Accountancy	1,038	989

North Manchester Community Partnership
Notes to the Financial Statements
For The Year Ended 31 March 2026

6 Expenditure

	Charitable activities £	2026 £	2025 £
Expenditure on raising funds			
Advertising & marketing	1,963	1,963	2,701
	1,963	1,963	2,701

6 Expenditure on charitable activities

	Charitable activities £	2026 £	2025 £
Employment costs	171,453	171,453	142,675
Events and activities	100,311	100,311	21,186
Project costs	4,368	4,368	72,927
Freelance tutors	50,496	50,496	3,220
Computer costs	2,260	2,260	4,288
Training/staff costs	979	979	1,694
Small grants distributed	1,232	1,232	-
Eu/visa costs	-	-	13,068
MCC workclub costs	-	-	2,101
Travel costs	113	113	363
Volunteer expenses	300	300	400
Depreciation	658	658	2,855
Governance costs	1,038	1,038	1,367
Support costs	54,752	54,752	41,430
	387,960	387,960	307,574
	389,923	389,923	310,275

	2026 £	2025 £
Restricted funds	387,132	261,557
Unrestricted funds	2,791	48,718
	389,923	310,275

FINDING CONFIDENCE THROUGH LEARNING

"I came along to improve my English, but I've gained much more than that. I feel confident asking questions, using my phone and speaking to people I didn't know before. Coming here has made a real difference to my week."



A WELCOMING PLACE TO BELONG

"At first I only came in for help with a form. The staff told me about the other activities, and now I come regularly. I've made friends, learnt new things and feel much less on my own."



LOOKING FORWARD

ETB Trailblazer – Welcome Work: Building on a successful first year alongside Wai Yin Society, with discussions underway to extend the programme and create further opportunities for residents facing barriers to employment.

Pride in Place: Preparing to lead a new community engagement programme from April to July 2026, working alongside local organisations to ensure residents have a genuine voice in shaping their neighbourhoods and local priorities.

Trauma-Responsive Accreditation and Live Well: Beginning our journey towards becoming a trauma-responsive organisation, working alongside our staff, volunteers and community partners to embed trauma-informed approaches into everyday practice. We also want to strengthen our involvement in Manchester's developing Live Well approach, helping create welcoming, inclusive spaces where people feel safe, respected and supported.

Reaching Communities – ACED-IT: Continuing to develop our programme at Simpson Memorial Hall, strengthening advice, digital inclusion, employment support, ESOL, wellbeing and community cohesion activities.

Community Partnerships and Engagement: Strengthening our relationships with local voluntary organisations, community groups, health services and Manchester City Council, ensuring residents have opportunities to influence decisions and developments affecting their neighbourhoods.

Health, Wellbeing and Community Activities: Expanding opportunities for residents to take part in physical activity, creative sessions, social groups and activities that reduce isolation and support better mental health and wellbeing.

Our Manchester Voluntary and Community Sector (OMVCS) Funding: As the financial year came to a close, we were delighted to receive confirmation of a successful three-year funding award through Manchester City Council's Our Manchester programme. This is a significant achievement for NMCP, providing greater financial stability and allowing us to plan with confidence, strengthen our existing services and continue developing our community-led approach across North Manchester. Importantly, it recognises the value of our work and the trusted relationships we have built with residents and partners over many years.

LOOKING FORWARD



Building on What Works

As NMCP continues to grow, we remain committed to ensuring that our work is shaped by the people and communities we serve. We recognise that many residents continue to face significant challenges, particularly around the cost of living, employment, housing, health inequalities and digital exclusion.

The year ahead will undoubtedly bring further challenges, but also new opportunities to strengthen our partnerships, develop our services and reach more people.

Our strength has always come from the relationships we build, the trust we develop and our willingness to work alongside others.

We are proud of what we have achieved, but equally excited about what comes next. With the continued support of our staff, volunteers, trustees, funders, partners and, most importantly, our communities, we look forward to another year of working together to build a stronger, more connected and inclusive North Manchester.

WHO IS NORTH MANCHESTER COMMUNITY PARTNERSHIP?

North Manchester Community Partnership exists to support local people to engage socially, economically, and confidently with the world around them. Our aims focus on tackling inequality, reducing poverty, and helping residents develop the skills, opportunities, and support networks they need to thrive. Much of this work is centred on digital inclusion, employment support, and ensuring people can access training and opportunities that build long-term resilience.

We deliver our work from The Welcome Centre and Simpson Memorial Hall, alongside outreach across North Manchester. Our offers include:

- Work club and employability support
- Benefits and welfare advice
- Digital skills training and device support
- Accredited online training
- Volunteering opportunities
- ESOL sessions
- Confidence building
- Community-led groups and activities such as arts & crafts, befriending, gardening, and self-help groups

Promoting community cohesion is at the heart of everything we do.

Our journey began in April 2011, responding to the significant impacts of funding cuts on workless communities. In 2013 we formed North Manchester Work Clubs, transitioning to charity status in 2017 as North Manchester Community Partnership. We moved from Harpurhey Neighbourhood Project to the Welcome Centre in 2018, and in 2020 we established a permanent base at Simpson Memorial Hall.

We have held Open Awards accreditation since 2018, are a Level 2 Disability Confident Employer, Mental Health at Work committed, and have been accredited as a Living Wage Employer since 2020. Both the charity and John (Manager) hold IAA Level 1 regulated approval (March 2023), and we are progressing toward Cyber Essentials accreditation with further development planned to achieve Matrix accreditation.

THANK YOU

A heartfelt thank you to John and the entire team of staff and volunteers, whose commitment and hard work have made all of this possible. Our Board continues to offer invaluable support, guidance, and patience throughout the year.

We are grateful for the collaboration, insight and practical support from our partners, especially:
Wai Yin Society, Rainbow Haven, Simpson Memorial Hall, Salford CVS, Our Manchester Team, Manchester City Council - Works & Skills - Let's Get Digital - North Neighbourhood Teams, No. 93, NHS HDCs, North Inclusion Group, Community Futures, Rainbow Surprise.

Special thanks to **Jonny Wineberg** for his continued guidance and support.

We also extend our appreciation to:
Our Manchester Team — your support has been crucial.
Reaching Communities — your investment continues to strengthen our community-led vision.
MCC Neighbourhood teams - M8, M9 and M40
MCC Works & Skills team

Funders

- National Lottery – Reaching Communities
- Good Things Foundation
- Manchester City Council
- We Are Group
- Our Manchester
- GMCA / WEA
- NHS – MLCO
- We Love MCR
- Equans

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Email: hello@nmcp.org.uk



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Manchester, M40 9NB
Tel: 07307 206013 / 07859 795356

Website: nmcp.org.uk
Twitter: @ncmp2017

Registered Charity No: **1173945**
Open Awards Centre No: **61539**
Disability Confident (Level 2): **DCS015391**
IAA Level 1 Adviser Registration: **N202200026**