

ANNUAL REPORT 23-24



North Manchester
Community Partnership

NORTH MANCHESTER COMMUNITY PARTNERSHIPS ANNUAL REPORT FOR 23/24



Started another milestone year in our history, still reeling by the news from the National Lottery that we have got through to the second round of Reaching Communities Fund, along with being affiliated with We Stand Together and invited to their annual awards ceremony.

Continued our collaborations with Wai Yin - delivering some work with our BNO Hong Kong community funded by North West Regional Strategic Migration Partnership (RSMP)

Work started at the Woodville Family Hub- transforming an unused area and creating a Sensory Garden for all to use, along with further delivery of digital skills and NHS app promotion.

Our team continued working to “Fix the Digital Divide” and played their part in Manchester being crowned The UK’s most Digitally Inclusive City.

Successful with NHS CDC Funding, and we welcomed Marysia joining our team to help with coordinating and delivery of this vital piece of work for the North of Manchester

CHAIR REPORT

MESSAGE FROM THE CHAIR



Dear Supporters,

2023 – 2024 has been a year of growth and impact at NMCP. With the continued dedication of our staff, volunteers, donors, and partners, we have made significant strides toward achieving our mission of improving the life chances for the people of North Manchester, promoting mutual support, delivering direct support services to promote self-confident people and communities.

We are pleased to share the successes, challenges, and financial health of our organisation as we work toward creating positive change in the world.

We are grateful for your unwavering support, and we look forward to what we can achieve together in the year ahead

Collette

KEY ACHIEVEMENTS

2023 - 2024 has been a year of resilience and innovation for North Manchester Community Partnership. Despite the challenges presented by the Cost-of Living crisis, we have stayed focused on our mission and continued to expand our reach.

We successfully generated just over £184,000 of income throughout the reporting year, this again, came from a diverse range of funders to cover a whole host of activities and services.

Reaching Communities Grant

The new financial year started the week after receiving the news we got through to the second stage, John spent the next 4 months finalising the proposal and working closely with the National lottery. In late September we got the call saying our ACED-IT proposal for Moston had been successful. Agreed 4 Year Proposal to begin January 2024

Good Things Foundation

Ambassador work continued with an extension in February to carry on till June 2024. HMRC grant we exceeded our targets and invited to submit a 3-year grant proposal. Learn my Way – we continued to deliver digital skills sessions across North Manchester

Digital Health Hubs

The collaboration between NHS, MCC and NMCP led to recognition in the House of Lords, with the NHS producing a case study and report on the effectiveness of working together to support the most excluded in our communities

Simpson Memorial Hall – Hosted Diverse-City

1 of 4 events in June /July- huge collaboration of VCSE and Statutory groups made this a success. Reaching Communities work started in January to deliver ACED-IT, providing Advice & guidance, Cohesion events, Education & Employment and Digital skills and support



KEY ACHIEVEMENTS

BNO support at Welcome Centre

Partnered with Wai Yin to deliver a range of ESOL, employment, Life in UK, Cooking and social activities to help them integrate into Manchester life

Our Manchester - Cost of living

We facilitated a range of Warm Hub activities across the North of the City- providing food and safe space for residents to come and get advice if needed or just some where to socialise and take part in weekly activities

NHS CDC- Community Diagnostics Centre's

Funded to promote and raise awareness of the new centre opening in Harpurhey, we delivered a series of events, activities, talks and presentations across all the north wards of the city- aim was to engage with all of culturally diverse communities.



CommUNITY Together

**WEDNESDAY 20TH SEPTEMBER
10AM - 2PM**

**FREE EVENT FOR ALL
FREE FOOD & REFRESHMENTS**

**THE WELCOME CENTRE
18-32 BRENTFIELD AVE, CHEETHAM HILL, M8 0TW**

**ORGANISATIONS SUCH AS MANCHESTER CITY COUNCIL,
WINNING HEARTS & MINDS, WAIYIN ANSWER CANCER,
NEIGHBOURHOOD POLICE & MANY MORE WILL BE HERE
FOR PRESENTATIONS & TALKS**

**TAKE PART IN CALLIGRAPHY, JEWELLERY
MAKING, HAND/ FOOT MASSAGE, TABLE
TENNIS, SINGING GROUP & MUCH MORE..**

**ENTER A RAFFLE FOR PRIZES (£1 PER TICKET)
TABLET, HAMPER AND GIFT VOUCHERS TO BE WON!!**

#WeStandTogether

Wai Yin Society

We Stand Together – CommUNITY Together event at the Welcome Centre

Lots of local residents attended and we partnered with Wai Yin to launch both our Community Cohesion initiative along with We Stand Together

KEY ACHIEVEMENTS



DIVERSE CITY EVENT SIMPSON MEMORIAL HALL



As more and more services move towards digital, we risk leaving those that are less digitally connected behind. In North Manchester, we recognized this and NMCP collaborated to work together to support those who may struggle to connect digitally.

The partnership is made up of the Cheetham Hill Primary Care Network, North Manchester Community Partnership, Manchester City Council, MCC Housing, the MLCO and NHS GM Manchester Locality Digital Facilitation Team all working out of community venues to connect with our local people.

The sessions have a great success in terms of services working collaboratively and engaging local people and improving digital literacy and resources in one of our most diverse communities

STOP HATE

Hate Crime Awareness
Wednesday 8th February
10am to 1pm

- Learn about keeping yourself, your family and your community safe from our speakers
- light refreshments provided

Simpson Memorial Hall
361 Moston Lane
Moston
M40 9NB

MANCHESTER CITY COUNCIL
Manchester Community Safety
Macc
#WeStandTogether
North Manchester Community Partnership

TESTIMONIALS

"Thanks to North Manchester Community Partnership, my family received the support we needed to get back on our feet"

"I came for benefits, Jilani sorted it all out for me, The manager Natalie were very professional and friendly. Thank you"

"I came in today with my husband seeking help for attendance allowance, we ended up discussing pension credit and council tax support among other things, Natalie gave us so much advice, didn't rush us, was so patient in talking to us taking the time to explain everything our entitlement if we are successful, and just generally taking time to talk to us about life"

"I am very happy Mr John help with fee waiver 4 children and it was successful today he as supported with citizenship and for free, thanks more Mr John "

"I wanted to know how this Patches App works and Minaj helped me and talked me through the process, I don't like change and was struggling to understand new programs"

IMPACT

Our team has supported 4529 different people over the last 12 months, many of them attending multiple times for different support.

We have evidenced our ability to help people make real change in their lives through collecting feedback forms and questionnaires, our participants confirmed:

- 1941 residents were supported with Universal credit claims/ Journal management
- 902 residents accessed Digital Device training/ online training/ Digital Upskilling/ Gifted a Device or Sim Card
- 983 residents were supported with council tax, housing, HMRC, Utility bills or other household issues
- 825 residents received support around employment including CV's, Job search and application forms.
- 1437 residents received support relating to online Visa's, British Citizenship, Travel documents and EU settlement applications

All participants continue to welcome the social aspect of attending our sessions, with many meeting and making new friends.

Through evaluation we have improve attitudes, skills and confidence for life and work, with over 85% of participants reporting:

- Increased ability to gain and keep employment;
- More skills (digital/others) to use in their lives;
- Improved mood;
- More confident in enjoying their life;
- Improved mental health

The evaluation also evidenced that we have also improve relationships between communities with over 85% of participants reporting:

- Improved understanding of people from different backgrounds
- Improved respect for people from different backgrounds;
- and less than 3% saying that people from different ethnic backgrounds are less friendly or intelligent.

FACTS & FIGURES

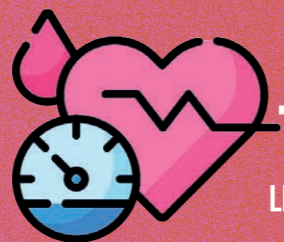
WE ALSO SUCCESSFULLY SUPPORTED 352 OF THESE RESIDENTS TO FURTHER THEMSELVES THROUGH A SERIES OF PRE-EMPLOYMENT COURSES AND WELLBEING ACTIVITIES IN THE FOLLOWING:



114 RESIDENTS HAVE COMPLETED LEVEL 2 CITY & GUILDS FOOD HYGIENE (ONLINE)



11 RESIDENTS HAVE COMPLETED LEVEL 3 CITY & GUILDS SAFEGUARDING ADULTS & CHILDREN (ONLINE)



7 RESIDENTS HAVE COMPLETED LEVEL 2 HEALTH & SAFETY COURSE



6 RESIDENTS HAVE COMPLETED COSHH (ONLINE)



61 RESIDENTS ATTENDING ESOL CLASSES (FACE2FACE)



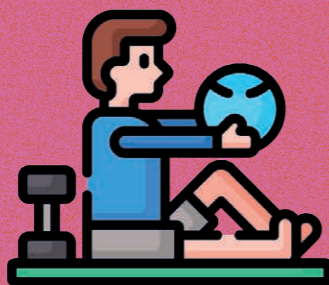
5 RESIDENTS ATTENDING LEVEL 2 CUSTOMER SERVICES COURSE



12 PEOPLE COMPLETED GDPR TRAINING (ONLINE)



24 RESIDENTS REFERRED INTO MAES OR MANCHESTER /SALFORD OR BURY COLLEGES



112 RESIDENTS ATTENDED WELLBEING, EXERCISE ACTIVITIES

ALONG WITH A FURTHER 141 RESIDENTS SUPPORT INTO



10 RESIDENTS SUPPORTED INTO VOLUNTEERING AND HELPED WITH FILLING VOLUNTEER FORMS



51 RESIDENTS HAVE BEEN SUPPORTED INTO P/T WORK (VARIOUS ROLES)

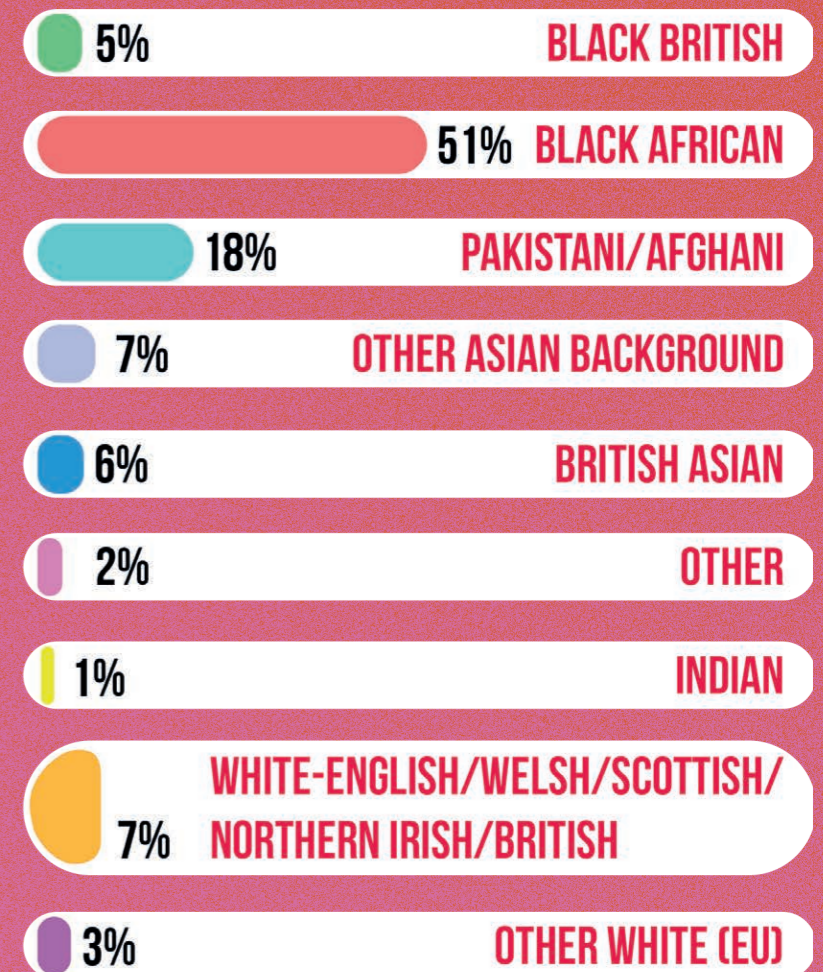


43 RESIDENTS SUPPORTED INTO FULL TIME/ZERO HOURS



37 RESIDENTS HAVE BEEN SUPPORTED STARTING SELF-EMPLOYMENT (INCLUDING UTR NUMBER AND GUIDANCE ON SELF-ASSESSMENT)

ETHNICITY



Notes to the accounts for the year ended 31 March 2024

3. Donations and Legacies

	Unrestricted Year Ended 31 March 2024 £	Restricted Year Ended 31 March 2024 £	Total Funds Year Ended 31 March 2024 £
Donations		-	-
Crowdfunding	660	-	660
	<u>660</u>	<u>-</u>	<u>660</u>

Previous reporting period

	Unrestricted Year Ended 31 March 2023 £	Restricted Year Ended 31 March 2023 £	Total Funds Year Ended 31 March 2023 £
Donations	500	-	500
	<u>500</u>	<u>-</u>	<u>500</u>

4. Income from charitable activities

	Unrestricted Year Ended 31 March 2024 £	Restricted Year Ended 31 March 2024 £	Total Funds Year Ended 31 March 2024 £
Restricted Grants:			
We Love Manchester - North Festival	-	4,000	4,000
4CT	-	100	100
Wai Yin - Small Grants	-	384	384
The Albert Hunt Trust	-	3,000	3,000
Manchester Children's Relief in Need	-	3,680	3,680
Good Things Foundation - GTF	-	14,500	14,500
Good Things Foundation - HMRC	-	14,280	14,280
Good Things Foundation - Digital Inclusion	-	3,600	3,600
Manchester City Council - Workclub	-	7,233	7,233
Manchester City Council - Newspaper	-	3,000	3,000
MU NHS Foundation Trust - Newspaper	-	1,500	1,500
Manchester City Council - Family Hub	-	10,000	10,000
Manchester City Council - Men's Health	-	900	900
Manchester City Council - Baby Formula	-	600	600
Manchester City Council - North Festival	-	4,471	4,471
Manchester City Council - Food Provision	-	200	200
Manchester City Council - Small Grants	-	1,164	1,164
Manchester City Council - IWD	-	500	500
National Lottery Fund Reaching Communities	-	36,551	36,551
MU NHS Foundation Trust - Africa Day	-	2,000	2,000
MU NHS Foundation Trust - CDC Equalities	-	3,999	3,999
MU NHS Foundation Trust - Digital Inclusion	-	7,840	7,840
MU NHS Foundation Trust - Small Grants	-	11,000	11,000
Greater Manchester MH NHS FT	-	1,218	1,218
Our Manchester - Africa Day	-	2,000	2,000
Our Manchester - Cost of Living	-	15,000	15,000
We Stand Together	-	2,500	2,500
We Are Group - Visa and EU	-	28,700	28,700
	<u>-</u>	<u>183,920</u>	<u>183,920</u>

Notes to the accounts for the year ended 31 March 2024

4. Income from charitable activities

Previous reporting period

	Year Ended 31 March 2023 £	Year Ended 31 March 2023 £	Year Ended 31 March 2023 £
Restricted Grants:			
We Love Manchester - Africa Day	-	4,805	4,805
Wai Yin - Africa Day	-	350	350
Good Things Foundation - CRF Fund	-	11,500	11,500
Good Things Foundation - GTF	-	2,487	2,487
Good Things Foundation - HMRC	-	12,000	12,000
Laing O'Rourke	-	760	760
Manchester City Council - Workclub	-	10,952	10,952
Manchester City Council - BNO	-	10,000	10,000
Equans	-	7,200	7,200
MU NHS Foundation Trust	-	14,000	14,000
NHS Manchester CCG	-	22,000	22,000
Manchester City Council - Festival	-	500	500
Small Grants	-	6,333	6,333
We Are Digital	-	1,210	1,210
We Are Digital - Visa and EU	-	26,925	26,925
DWP	-	8,351	8,351
The National Lottery Community Fund	-	9,990	9,990
	-	<u>149,363</u>	<u>149,363</u>

Notes to the accounts for the year ended 31 March 2024

5. Expenditure

	Charitable Activities £	Year Ended 31 March 2024 £	Year Ended 31 March 2023 £
Expenditure on raising funds:			
Advertising & Marketing	3,950	3,950	3,159
	<u>3,950</u>	<u>3,950</u>	<u>3,159</u>
Expenditure on charitable activities:			
Events & Activities	10,162	10,162	155
Project Costs	16,952	16,952	3,722
Salaries	104,873	104,873	64,843
Freelance Tutors	9,570	9,570	31,054
Computer Costs	1,707	1,707	887
Training/Staff Costs	317	317	979
Small Grants Distributed	1,750	1,750	14,344
Family Hub Expenses	187	187	-
EU/Visa Costs	-	-	84
Garden Fund	-	-	271
MCC Workclub Costs	1,797	1,797	-
Travel Costs	276	276	-
Volunteer Expenses	101	101	2,094
Depreciation	4,024	4,024	4,536
Governance	960	960	960
Support Costs	28,382	28,382	15,192
	<u>181,058</u>	<u>181,058</u>	<u>139,121</u>
	<u>185,008</u>	<u>185,008</u>	<u>142,280</u>
		2023	2022
Restricted Funds		176,607	121,927
Unrestricted Funds		8,401	20,353
		<u>185,008</u>	<u>142,280</u>

GO FORWARD TOGETHER

Looking ahead, we are excited to deliver ACED-IT in Moston, collaborate with Manchester City Council's work on "Strengthening Communities" developing the Simpson Memorial Hall to become a vibrant hub for the community, and continue our advocacy work.

We remain committed to making lasting change in the communities we serve, and with your continued support, we will achieve even more in the year to come.

As the end of this report approached,

- We were successful with a 2-year grant from MCC work & Skills
- Getting ready for the upcoming EVISA - transition
- Notification from Good Things Foundation we had secured 3 years HMRC grant funding
- Awarded Funding from WEA/GMCA Community Grants Strand 1 to deliver support with Wai Yin as partners

The next year will continue to be full of many challenges – with the Cost-of-Living Crisis still affecting many of the families we support.



WHO IS NORTH MANCHESTER COMMUNITY PARTNERSHIP?

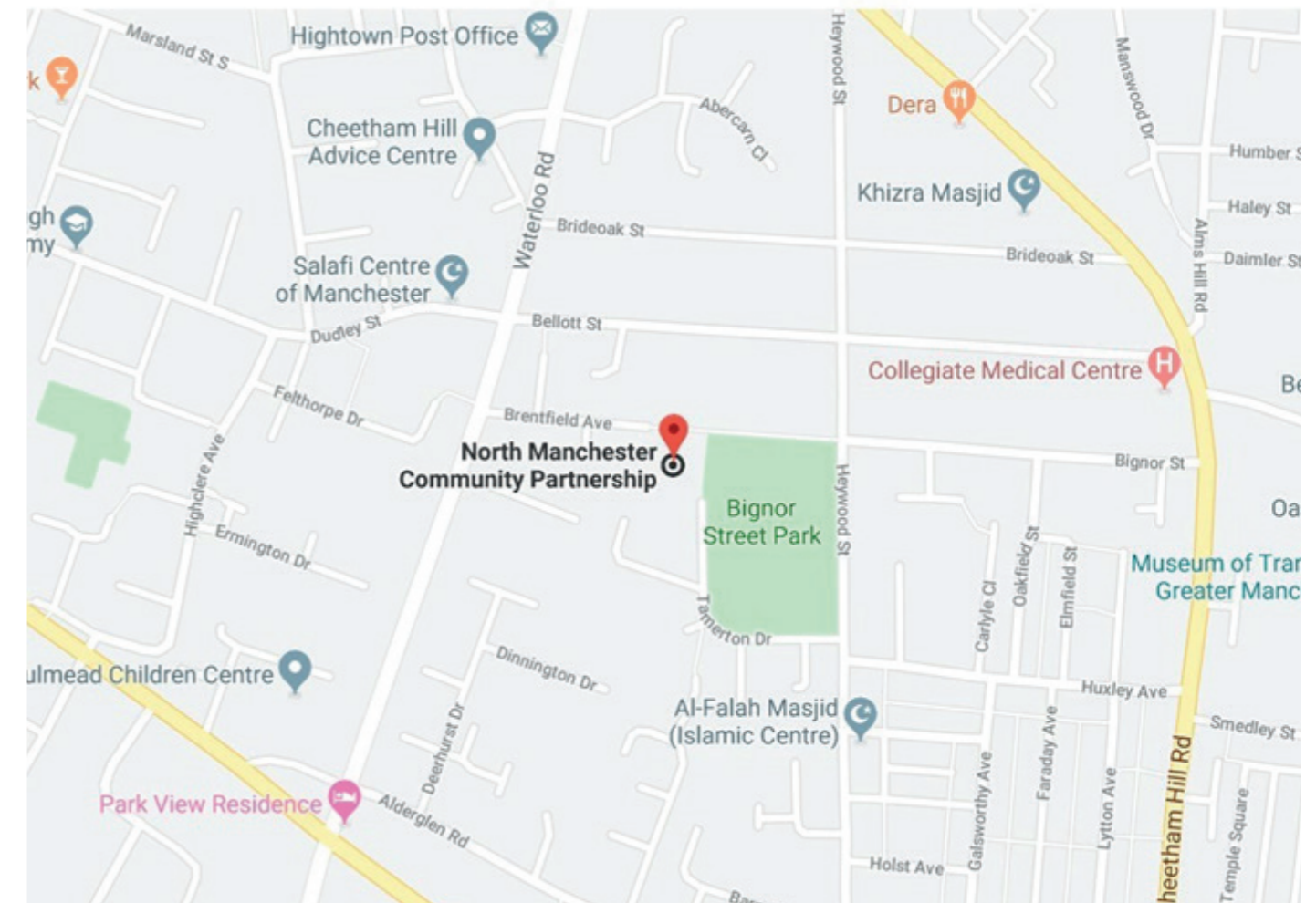
Main aims & objectives are to support the people of North Manchester to engage more fully socially, economically and to tackle some of the health and general inequalities that exist. Working with our communities to find solutions to local poverty - mainly through Digital, developing new skills to gain employment or access further training opportunities.

Working from the Welcome Centre and Simpson Memorial Hall along with outreach sessions, offering work club activities, benefits advice service, digital skills training, accredited online training, volunteering opportunities and confidence building with access to community led events and activities i.e. Arts & Crafts, befriending, gardening, self-help groups and ESOL. We champion Community Cohesion at every level.

Our work started in April 2011 in response to the funding cuts in Manchester that had massive impacts on the workless communities. In 2013 set up North Manchester Work Clubs as a Community Organisation. We transitioned to a charity back in 2017 and broadened our name to North Manchester Community Partnership. In 2018 we moved our office from Harpurhey Neighbourhood Project to the Welcome Centre in Cheetham Hill and in 2020 through covid we also set up a more permanent residence at the Simpson Memorial Hall in Moston.

We have held accreditation with Open Awards since 2018, we are a Level 2 Disability Confident Employer, Mental health at work committed, first gained accreditation as Living Wage Employer back in 2020, on top of this the Charity and John (manager) have achieved OISC Level 1 regulated approval (March 2023) and are also in the process of working towards Cyber Essentials accreditation. With further development planned in gaining Matrix approval.

WHERE TO FIND US AND HOW TO CONTACT US:



Our Registered office is:

The Welcome Centre,
18-32 Brentfield Avenue,
Manchester, M8 OTW

Contact:
0161 5134509/
07712633654

Email: hello@nmcp.org.uk

Resident at :
Simpson Memorial Hall,
361 Moston Lane,
Manchester, M40 9NB
Contact: 07307206013/
07859795356

Website: nmcp.org.uk
Twitter: @ncmp2017

Registered Charity
No:1173945

Open Awards Accreditation:
61539

Disability Confident
Committed: DCS015391
(Level 2)

Living Wage Provider
Accreditation
OISC Level 1: N202200026



MANY THANKS

Huge thanks to John and his team of staff and volunteers, who have achieved so much this year.

Our Board for their continued support, commitment, and endless patience

None of the above would have been possible without the support, advice, and critical thinking of the staff from the following groups and organizations, with a huge thanks to:

Wai Yin Society, Rainbow Haven, Simpson Memorial Hall, Salford CVS, Surestart Centre's North (all of you), Manchester City Council (Works & Skills and Let's Get Digital, NHS HDC's and MCC North Neighborhood teams, No 93, North Inclusion Group, Community Futures, Rainbow Surprise

Special thanks as always to Jonny Wineberg, for his continued guidance and support.

Massive thank you to Natalie at Reaching Communities for keeping John sane through the second stage proposal.

Funders:

National Lottery -Reaching Communities
Good Things Foundation
Manchester City Council
NHS-HDC's & MLCO
We Love MCR
We are Digital
NHS CDC Fund
RSMP
Our Manchester
Albert Hunt Trust
Manchester Children's Relief Fund

Accountant:

Anita King
Community Accountancy Services
The Grange
Manchester
M11 3TQ

We bank with:

Lloyds Bank
Lewisham High Street
London
SE13 6JG