

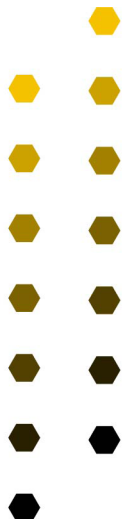


North Manchester
Community Partnership

22/23



ANNUAL REPORT



WELCOME

TO NORTH MANCHESTER
COMMUNITY PARTNERSHIPS
ANNUAL REPORT FOR 22/23



summer, new collaborations with the NHS Neighbourhood teams, and the upcoming Africa Day celebration event. Funding from Equans to deliver digital inclusion in M40 postcodes, helped propel NMCP to become the biggest user of the Learn my way platform throughout 2022 and into 2023

Our team started 6 months of community consultations by gathering evaluations and needs analyst/feedback sheets along with planning more community engagement processes as we prepare to submit a Reaching Communities bid in the Autumn.

Work started with Laing O'Rourke's who chose NMCP as part of the Social Value commitment whilst they redevelopment Abraham Moss leisure Centre/library. Planning underway to support a new IT suite and garden improvements at the Welcome Centre.

We had further increased our staff numbers with Jilani offered paid work after his time volunteering and also recruitment of Marysia has Community Engagement lead in 2023



AFRICA DAY

As the Spring time bloomed so did our new outreach sessions, we increased our weekly classes and expanded the daily timetable by adding new venues, with the CRF Digital Inclusion Project in full swing, funded by Good Things Foundation

and GMCA, this helped to develop our working partnership with MCC Let's Get Digital.

We are flourishing the prospects of our new volunteer recruitment initiative being rolled out in the

CHAIR'S REPORT



Amidst achievements, the past year revealed a newfound connection with North Manchester's vibrant communities.

As we look to the future, let us embrace the challenges, support one another, and continue the journey of positive impact collaboratively.

Another amazing year ends with notification, we are through to the second stage of Reaching Communities, John and his team have worked so hard to get here. Excited that the next 12 months will mark another huge milestone in our history.



Collette

KEY OUTCOMES & ACHIEVEMENTS

We successfully generated just over £149,000 of income throughout the reporting year, this again, came from a diverse range of funders to cover a whole host of activities and services. Having finished the DWP Flexible Fund programme in partnership with Wai Yin, together supporting 328 residents against our projected target of 280 people, who all received wrap around support with Digital, ESOL, employment and accredited /non-accredited courses along with Health and Wellbeing Activities. Following the evaluation, we received very good appraisal from DWP

Activities –

Good Things Foundation –

GMCA/ Good Things Foundation's – Community Revival fund, in partnership with Wai Yin we exceeded our targets and successfully supported a further 140 residents to improve their digital skills. In addition to being a National Data Bank, NMCP was also successful in becoming Manchester's first Device Bank to be part of the larger drive to Fix the Digital Divide. We got invited to an online showcase event, where NMCP was announced as the biggest user of Learn my way in the UK. In January 2023 we further increased our status as a grassroots digital provider by becoming an official Ambassador for Good Things Foundation 1 of only 10 in the UK.

Simpson Memorial Hall –

Africa day was amazing with over 600 attendees, this had led to the hall becoming extremely busy, the drop ins and requests for further support and more events, as all fed into a Reaching Communities bid which was finally submitted in November massive help from Jonny Wineberg, along with John, Collette and the team for all surveys completed

No93 Wellbeing Centre

We are proud to have seen this collaboration grow over the last 12 months with Minaj well established in there on Thursdays provide essential support to residents, we added a Digital skills class along with support session on Tuesday's starting in September, we are supporting their big Christmas lunch for service users on the 20th December

GETONLINE WEEK, Through October we engaged in lots of activities, on the 11th – interviews & filming @ No93, on the 18th Live on Radio BBC MCR & HITS Radio followed by the 26th John & Jade interview by BBC Special Projects then on the 1st November to coincide with National Data Banks 1st Birthday interviewed with Times Money and impact of free sim cards.

NHS and Let's Get Digital (MCC)- Further expanded our collaborations with MCC Let's Get Digital and started working alongside NHS- in January we launched the pilot of the Digital-Health Hubs with M8 residents- delivering blended support with NHS APP training, along with improving digital skills.

A YEAR OF COLLABORATIONS AND PLAYING OUR PART IN “FIXING THE DIGITAL DIVIDE”



Partnerships flourished – NMCP, NHS, GMMH, MCC Let gets Digital and Good Things Foundation



GET ONLINE WEEK October 2022 – Pictures from two of the week's events at No 93 and Caritas house



Virgin Media/O2 filming

AFRICA DAY Cohesion event Simpson Memorial Hall



We hosted our first Africa Day Celebration event on 21st May at Simpson Memorial Hall in Moston, to give people in North Manchester a vibrant celebration where they could share their culture and learn about African culture. It was an opportunity to build relationships in the local community and start to build bridges between community groups to bring people together.

As one of thirty organisations that worked together on this fantastic day, we were among community groups, local businesses, and voluntary organisations to celebrate the togetherness of the North Manchester community.

Funded in part by the We ♥ MCR Charity and the North Manchester Inclusion Partnership, we put on many activities for those who joined in with the celebrations.



IMPACT

We have supported 3967 people, over the last 12 months, we have evidenced our ability to help people make real change in their lives through the following:

Through collecting feedback forms and questionnaires, our participants confirmed:

- 1823 residents were supported with Universal credit claims/ Journal management
- 899 residents accessed Digital Device training/ online training/ Digital Upskilling
- 941 residents were supported with council tax, housing, HMRC, Utility bills or other household issues
- 814 residents received support around employment including CV's, Job search and application forms.
- 728 residents received support relating to online Visa or EU settlement applications

All participants welcomed the social aspect of attending with many meeting and making new friends.

Through evaluation we have improve attitudes, skills and confidence for life and work, with over 85% of participants reporting:

- Increased ability to gain and keep employment;
- More skills (digital/others) to use in their lives;
- Improved mood;
- More confident in enjoying their life;
- Improved mental health

The evaluation also evidenced that we have also improve relationships between communities with over 85% of participants reporting:

- Improved understanding of people from different backgrounds
- Improved respect for people from different backgrounds;
- and less than 3% saying that people from different ethnic backgrounds are less friendly or intelligent.

let's get
digital

Testimonial from a digital beginner

"At the beginning I didn't know how to do things online, I was not confident"

"I started attending digital skills classes with Natalie and Andrew, they make you feel welcome, the classes are very open and my friends can come too"

"The best thing about being online is getting my life sorted, and looking for work "



FACTS & FIGURES

WE ALSO SUCCESSFULLY SUPPORTED 322 OF THESE RESIDENTS TO FURTHER THEMSELVES THROUGH A SERIES OF PRE- EMPLOYMENT COURSES AND WELLBEING ACTIVITIES IN THE FOLLOWING:



102 RESIDENTS HAVE COMPLETED LEVEL 2 CITY & GUILDS FOOD HYGIENE (ONLINE)

29 RESIDENTS REFERRED INTO MAES OR MANCHESTER /SALFORD OR BURY COLLEGES



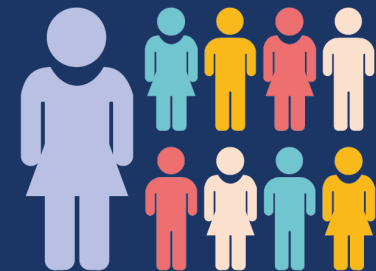
9 RESIDENTS HAVE COMPLETED LEVEL 2 HEALTH & SAFETY COURSE



52 RESIDENTS ATTENDING ESOL CLASSES FACE2FACE



7 RESIDENTS ATTENDING LEVEL 2 CUSTOMER SERVICES COURSE



14 RESIDENTS HAVE COMPLETED LEVEL 3 CITY & GUILDS SAFEGUARDING ADULTS & CHILDREN (ONLINE)



101 RESIDENTS ATTENDED WELLBEING, EXERCISE ACTIVITIES



8 RESIDENTS HAVE COMPLETED COSHH (ONLINE)

FACTS & FIGURES

ALONG WITH A FURTHER 124 RESIDENTS SUPPORT INTO:



12 RESIDENTS SUPPORTED INTO VOLUNTEERING AND HELPED WITH FILLING VOLUNTEER FORMS



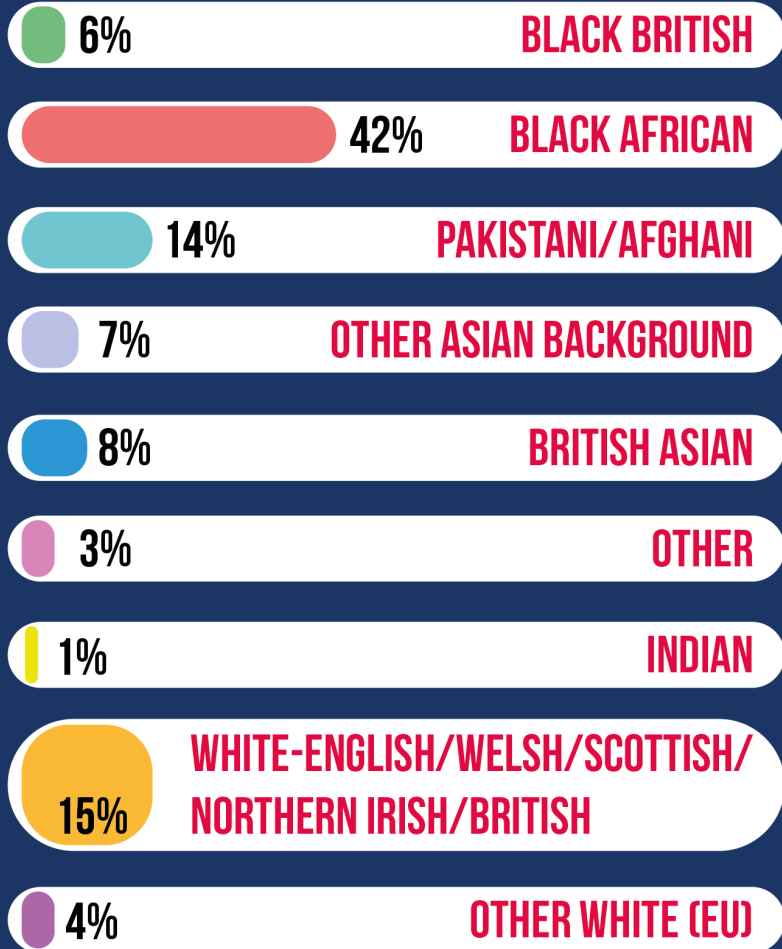
22 RESIDENTS HAVE BEEN SUPPORTED STARTING SELF-EMPLOYMENT (INCLUDING UTR NUMBER AND GUIDANCE ON SELF-ASSESSMENT)

41 RESIDENTS SUPPORTED INTO FULL TIME/ZERO HOURS



49 RESIDENTS HAVE BEEN SUPPORTED INTO P/T WORK (VARIOUS ROLES)

ETHNICITY



LOOKING FORWARD

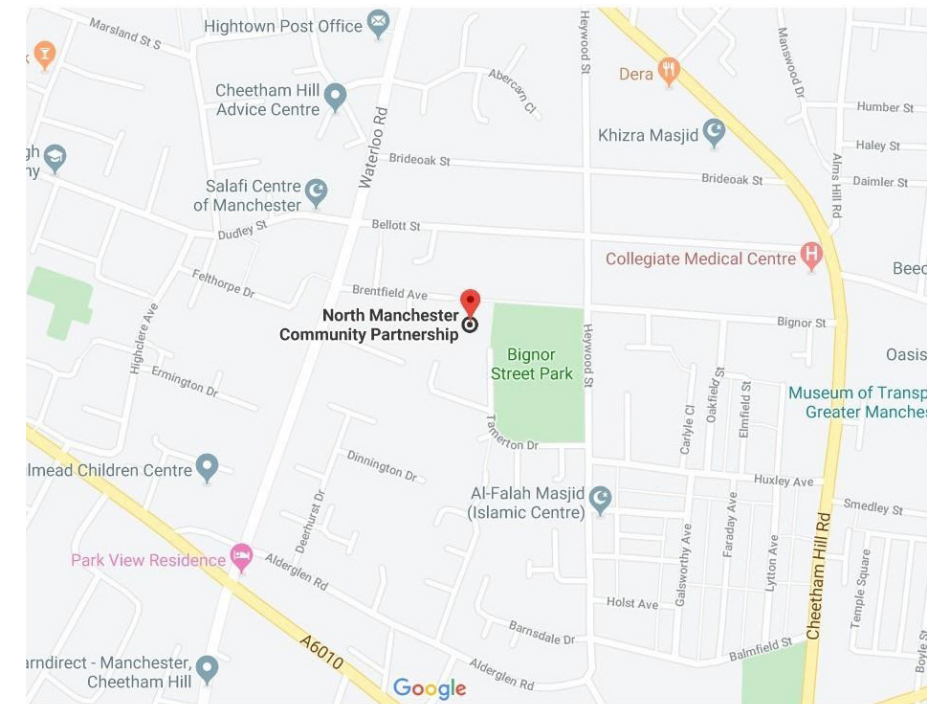
As the end of this report approached,

- We had just received notification from the National Lottery that we have got through to the second round of Reaching Communities fund long way to go yet and a full 4-year proposal needs to be submitted
- OISC have approved NMCP at Level 1
- NMCP are now registered as “Mental Health at Work Committed”. And Ageing Better committed
- Also successful with NHS CDC funding to promote the new Community Diagnostics Centre opening in Harpurhey in December 2023
- Marysia coming onboard to help with co-ordinating
- Continuing further development of our work at the Simpson Memorial Hall
- Awarded funding from the BNO Levelling Up Fund to deliver support with Wai Yin as partners
- Extension of our HMRC digital support, further Work & Skills funding along with expansion of NHS digital classes

The next year will continue to be full of many challenges – with many still recovering from the pandemic and now the Cost-of-Living Crisis is upon us.



WHO IS NORTH MANCHESTER COMMUNITY PARTNERSHIP?



Where to find us and how to contact us:

Our Registered office is:
The Welcome Centre,
18 – 32 Brentfield Avenue,
Manchester, M8 0TW

Contact 0161 5134509/
07712633654

Email: hello@nmcp.org.uk

Resident at:

Simpson Memorial Hall, 361
Moston Lane, Manchester, M40
9NB

Contact: 07307206013/
07859795356

Website: nmcp.org.uk
Twitter: @ncmp2017

Registered Charity No:1173945

Open Awards Accreditation:
61539

Disability Confident
Committed: DCS015391
(Level 2)

Living Wage Provider
Accreditation



North Manchester Community Partnership started working with, seven like-minded community-based organizations, based in North Manchester. The partnership and its members work to help those in impoverished and deprived areas to become empowered and learn new skills, to gain employment and training opportunities and helps with the most basic of life skills.

We are a unique collaboration of grassroots and larger third sector groups, housing associations, health services and family services. Our approach is community-led and has shown many benefits to the communities we serve. You can find out more about our service partners in our Partners section.

In 2017, we were awarded Accredited Status with Open Awards, which allows us to deliver our own flexible courses. In the same year, we partnered with the Department of Work and Pensions to deliver contracts on their behalf. Our work has also allowed us to be held as an example of “good practice” by the Good Things Foundation, who selected us as a Pathfinder Project for their Integrated Communities Innovation Fund application from the National Lottery.

The work we have provided since 2011 has also seen our work appear in academic research. In 2013, a research paper commissioned by Manchester City Council and the Sheffield Hallam University featured the Partnership as an example of community working.

MASSIVE THANKS

Huge thanks to John and his team of staff and volunteers, who have achieved so much this year.

Our Board for their continued support, commitment, and endless patience

None of the above would have been possible without the support, advice, and critical thinking of the staff from the following groups and organizations, with a huge thanks to:

Wai Yin Society, Rainbow Haven, Simpson Memorial Hall, Salford CVS, Surestart Centre's North (all of you), Manchester City Council (Works & Skills and Let's Get Digital, NHS HDC's and MCC North Neighborhood teams, Yes Manchester, CAHN, Simpson Memorial Hall, No 93, North Inclusion Group, Community Futures, Equans and Manchester Foodbank.

Special thanks to Jonny Wineberg, for his continued guidance and support

FUNDERS

Good Things Foundation

Manchester City Council

DWP

NHS

We Love MCR

Awards For all

Manchester Foodbanks

UKHSA

We are Digital

Equans

Accountant:

Community Accountancy Services
The Grange
Manchester
M11 3TQ

We bank with:

Lloyds Bank
Lewisham High Street
London
SE13 6JG

